

ZED Fares Facts

What is ZED?

ZED stands for Zonal Employee Discount.

- Allows employees of airlines participating in the ZED Program to purchase reduced rate standby transportation for leisure travel calculated on fixed/standard fare levels (High, Medium, Low) applicable to global zones based on mileage.
- ZED is used instead of the industry discount (e.g. ID90, ID95, etc.) fare programs for leisure travel.

Who is eligible?

Delta, Delta Technology, Comair, Delta Connection Academy employees, Delta Global Services (administrative staff only), ASA and SkyWest eligibility based on individual agreements

Pass riders who are eligible include:

- Employee and Retiree
- Spouse
- Same Sex Spouse/Domestic Partner- if eligible according to the individual agreement.
- Minor Dependent Children under age 23
- Parents – if eligible according to the individual agreement, pay ZED high fares
- All fares are based on Economy class; upgrades are subject to individual carriers' policies and seat availability.

Not eligible for ZED

- Worldspan (former Delta)
- Travel Companions
- Survivors
- Interns, co-ops, ready reserves
- Delta Connection Carriers other than Comair, SkyWest and ASA
- Buddy pass riders
- Nondependent children

Fares

ZED fares are based on mileage and calculated on a **per segment basis**. Flight connections are permitted but each flight segment will be charged separately.

Child Fares

- Lap Child under age 2 – no fare (taxes only);
- Children under 12 and infants (under age 2) occupying a seat pay 67% of the adult ZED medium fare.

How are ZED fares calculated?

Start by determining the mileage for each segment of travel. Mileage information is available on several external websites, including milecalc.com, GeoBytes.com, and others. Then use the [ZED Fare Chart](#) and add up the individual segment fares to determine the total base fare. Additional taxes and fees will apply.

Example of a ZED ticket

At the medium level, the one way ZED fare for a nonstop flight from Newark (EWR) to Beijing (PEK) on Continental would \$97 USD before taxes and fees. Mileage between EWR-PEK is 6,831 miles, which is zone 9 or \$97 USD. Using ID95, the same one-way trip would cost \$130 USD before taxes and fees.

Form of payment

The only acceptable form of payment is a valid credit card.

Ticketing

ZED requires a paper ticket. Delta employees **must purchase** ZED tickets at a Delta ticket counter. These tickets cannot be purchased on TravelNet or other airline ticket counters. Electronic ticketing will be implemented in future phases as it becomes available throughout the industry.

Standby pleasure travel/boarding priority

ZED fares are used for stand-by travel and carry a boarding priority on the other airline that is similar to an S4 on Delta, however, some codeshare and SkyTeam carriers may offer higher boarding priorities.

Ticket Validity

ZED tickets are valid for 90 days from the original issue date.

Refunds

Similar to industry discount tickets, ZED tickets are refundable within one year of purchase date. ZED tickets are paper tickets and can only be refunded by submitting the unused portion of your tickets to a Delta ticket counter or send to Delta Passenger Refunds Department at the following address:

Delta Air Lines, Inc.
Passenger Refunds
Post Office Box 20537
Atlanta, Georgia 30320-2537

Please be sure to include:

1. your full name, address and daytime phone number
2. the unused portion (coupons) of your ticket booklet
3. your passenger receipt (coupon) from your ticket booklet
4. any other documentation you feel necessary for consideration of your request
5. Make copies of all documentation sent in.

Reissue

If your ZED ticket has the exact origin & destination, your ZED ticket does not require reissue in order to standby for another or the next flight. However, if your ticket requires origin and destination changes or rerouting, you must obtain a refund for the original ticket and purchase a new ticket at a Delta ticket counter.